



A place where families and businesses thrive.

EMERGENCY MANAGEMENT COMMUNICATION

COVID-19 Outbreak: Situation Report

Updated: March 17, 2020, 4 PM

The measures below are in effect through **Sunday, March 29**. All measures are routinely evaluated and changes will be posted under "Coronavirus" at www.forestgrove-or.gov

The Mayor approved an Emergency Declaration for the City of Forest Grove on March 14. An Incident Management Team has been appointed to respond to the emergency.

ALL CITY PUBLIC COUNTERS WILL BE CLOSED TO THE PUBLIC THROUGH SUNDAY, MARCH 29.

ALL CITY OPERATIONS WILL CONTINUE. THE PUBLIC IS ASKED TO PLEASE TRANSACT BUSINESS REMOTELY. If questions about any service, please contact the phone number below.

CITY SERVICES (ALPHABETICAL ORDER):

Aquatics:	Spring swimming lessons registration open	503-992-3238
Banners:	Scheduling	503-992-3250
Boards & Commissions:	All March meetings cancelled	
CAPE (energy assistance):	Apply by phone	503-992-3221
Inspections:	Occupied Structures by appointment only	503-992-3155
	Unoccupied Structures business as usual	
	Civil inspections by appointment only	503-992-3228
	Fire inspections suspended	
Energy Programs:	By appointment only	503-992-3250
Event Permits:	Apply online at www.forestgrove-or.gov	503-992-3200
Library:	Digital services available at https://www.wccls.org/covid-19	503-992-3247
Liquor Licenses:	Apply online at www.forestgrove-or.gov	503-992-3200
Municipal Court:	March 18 court cancelled	503-992-3268
	For assistance with suspended license reinstatement	503-992-3268
	Tickets can be paid online at CitePayUSA.com	
Parks:	All parks and restrooms open	
Passports:	Service suspended until further notice	
Permitting:	Building Permits	503-992-3155
	Right of Way	503-992-3228
Plan Review:	Engineering/Planning, by appointment only	503-992-3227
	Fire new construction plans	503-992-3177
Police Records Requests	Email request to pdrecords@forestgrove-or.gov .	503-992-3260
Public Records Requests:	Apply online at www.forestgrove-or.gov	503-992-3200
Temporary power:	Temporary power available	503-992-3250
Utility Billing:	Payments being accepted remotely or by phone	503-992-3221
Utilities:	No power and water shut-offs for non-payment thru March 31	

Additional Precautionary Measures:

- For emergencies, continue to utilize 911.
- Encouraging remote reporting of non-emergency incidents by dialing 503-629-0111.
- Posted signs in all City buildings to wash hands and stay home if sick.
- Increased cleaning and disinfecting of highly utilized areas.
- Practicing social distancing at all City facilities and meetings.
- Acquired additional personal protective equipment for first responders.
- Distributed prevention flyers to the Chamber of Commerce for distribution to city businesses.
- Continuing to educate staff on decontamination of highly used public items.
- Water served by the City of Forest Grove Water Department is safe to drink and use. Before reaching Forest Grove customers' taps, water is filtered, cleaned, and treated. This process removes, disinfects, and chemically inactivates viruses, bacteria, and other living organisms from the drinking water, including COVID-19.

The City of Forest Grove is adhering to guidance from the health authorities listed below. Please utilize these health experts for accurate coronavirus information:

State of Oregon: [The Oregon Health Authority \(OHA\)](#)
Washington County: [The Washington County Department of Health and Human Services](#)
United States: [The Centers for Disease Control and Prevention](#)
International: [The World Health Organization \(WHO\)](#)

Questions? Contact Incident Management Team Public Information Officer Dave Nemeyer, Division Chief, at: dnemeyer@forestgrove-or.gov or 503-992-3177.