

COVID-19 SITUATION REPORT

OPENING DATES

ALL PUBLIC COUNTERS

The following plan is designed to facilitate a safe reopening of City services in accordance with federal, state, and local laws, regulations, and guidelines; and to mitigate the risk of resurgence of the pandemic.

- May 29 Parks restrooms open
- June 1 & 2 Soft Opening: City Hall downstairs counter open from 1-5 p.m.
- June 3 Full Opening: City Hall downstairs counter open all hours
- June 3 & 5 Municipal Court open
- June 8 All remaining public counters open normal hours (City Hall upstairs, Light and Power, Engineering, Public Works).

LIBRARY

The Library facility remains subject to additional restrictions and will remain closed, however, curbside services are being implemented over the coming weeks.

- June 4 & 6 Allow for curbside returns
Curbside returns continue every Thursday and Saturday
- June 8 Phone service and hold requests restored
- June 15 Curbside pickup for requested hold items begins

PARKS & AQUATICS

The Aquatic Center, parks play structures and shelters are specifically closed by the State of Oregon and can only reopen when given permission by the State of Oregon.

CITY BOARDS AND COMMISSIONS

All City Boards and Commissions will meet virtually through the month of June.

CURRENT UPDATES

SMALL BUSINESS ASSISTANCE PROGRAM (NEW)

In an effort to treat businesses impacted by COVID-19 equally, the City Council extended the Small Business Assistance Program to small businesses outside the Urban Renewal Area (URA) who could not participate in the initial program. Only small businesses outside the URA and within the community commercial zone will be eligible. The Program will be administered under the same terms as the initial program.

211 ESSENTIAL SERVICES PROGRAM

Residents of the 97116 (Forest Grove), 97113 (Cornelius), and 97119 (Gaston) area may call 2-1-1 for individual and family assistance for essential needs. Essential needs include: food needs; medications; shelter; supplies such as clothing, diapers, etc. When calling 2-1-1, be ready to provide your language preference, zip code, and let the operator know what essential need you have.

REOPENING APPLICATION (NEW)

The Governor has approved the Phase I Reopening of Washington County beginning June 1. For the announcement, [click here](#).

PARKS (NEW)

Skyhawks Sports Academy has canceled all summer sports camps in Lincoln Park for the summer of 2020.

CITY SERVICES

EMERGENCY DECLARATION EXTENDED TO JUNE 8, UNLESS RESCINDED EARLIER.

AQUATICS

Pool closed, 503-992-3238

BANNERS

Scheduling: 503-992-3250

BOARDS & COMMISSIONS

June meetings will be conducted virtually on an as-needed basis, in-person will resume in July.

BUSINESS ASSISTANCE

List of restaurants with take-out
503-992-3293

INSPECTIONS

Occupied Structures by appointment only:
503-992-3155

Unoccupied Structures business as usual
Civil inspections by appointment only
503-992-3228

ENERGY CONSERVATION PROGRAMS

By appointment only: 503-992-3250

LIBRARY

Library closed.
YouTube programming coming soon.
Library blog available
E-services available at WCCLS
503-992-3247

LIQUOR LICENSES

Apply online or call 503-992-3200

MUNICIPAL COURT

Suspended license reinstatement: 503-992-3268
Pay online at CitePayUSA.com

PARKS

Parks and trails remain open. Closures include:
restrooms; all play structures and play
equipment; basketball, tennis, and multi-use
courts; and picnic shelters.

PASSPORTS

Service is suspended

PERMITTING

Building Permits: 503-992-3155
Right of Way: 503-992-3228

PLAN REVIEW

Engineering/Planning, by appointment only
503-992-3227
Fire new construction plans 503-992-3177

CITY SERVICES

POLICE: SENIOR PRESCRIPTION SERVICE

For residents over 65 with pre-existing conditions, contact 503-992-3260 M-F, between 8 am and 4 pm.

POLICE RECORDS REQUESTS

Email: pdrecords@forestgrove-or.gov
503-992-3260

PUBLIC RECORDS REQUESTS

Apply online at www.forestgrove-or.gov
503-992-3200

TEMPORARY POWER

503-992-3250

UTILITY BILLING

Payments being accepted remotely or by phone 866-283-2539.

UTILITIES

No power and water shut-offs for non-payment program ends June 30. No rate and fee increases through October 1, 2020. Payment assistance available: 503-992-3221.

PRECAUTIONARY MEASURES

THE CITY OF FOREST GROVE IS ADHERING TO GUIDANCE FROM THE HEALTH AUTHORITIES LISTED BELOW:

- Oregon Health Authority (OHA)
 - Washington County Health & Human Services
 - Centers for Disease Control and Prevention (CDC)
 - World Health Organization (WHO)
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- For emergencies, continue to utilize 911.
 - Encouraging remote reporting of non-emergency incidents by dialing 503-629-0111.
 - Call, text, email or use the 211Info app for general questions about symptoms, prevention, and tips for staying healthy.

QUESTIONS? Contact Incident Management Team Public Information Officer Dave Nemeyer, Division Chief, at: dnemeyer@forestgrove-or.gov or 503-992-3177.