

HOW TO READ AND UNDERSTAND YOUR NEW UTILITY BILL

Service Address & Service Period
The service address is the address of the property where utility services are provided. The service period is the range of dates for the current billing period.

Graphic Display
This graph allows you to compare your utility usage throughout the year.

Special Messages & Important Information
Citywide information & important billing information will be posted in this section.

Need to change your mailing address or phone number?
Check this box and submit information on back of the remit stub.



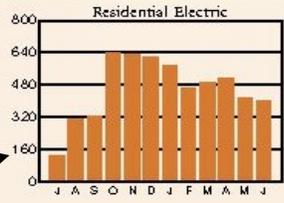
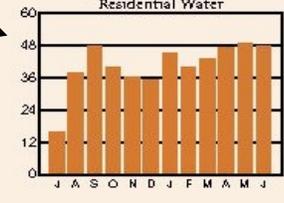
FOREST GROVE OREGON
A place where families and businesses thrive.
Pay Online: www.municipalonlinepayments.com/forestgroveor

CITY OF FOREST GROVE
UTILITY BILLING OFFICE
1924 COUNCIL STREET
PO BOX 326
FOREST GROVE, OR 97116-0326
Phone: 503-992-3221
Pay by Phone: 866-283-2539

Customer Name: **SAMPLE CUSTOMER**
Account Number: **000-000000-00**
Billing Date: **06/22/20**
Current Bill Due Date: **07/09/20**
Amount Due: **\$144.55**

Account #: **000-000000-00** Service Address: **1234 SOMEWHERE DR** Service Period: **05/13/20 to 06/12/20**

Consumption History

Your October '20 Forest Grove Utility billing statement has been updated with a new look. The enhanced design provides the same billing information you're accustomed to in a clear, easy to understand format. Accompanying this statement is an insert identifying key information about the new layout along with how to understand and read your utility bill. If you have questions regarding the changes, contact Utility Billing at 503.992.3221 or email utilitybilling@forestgrove-or.gov
PAY YOUR BILL BY PHONE 866-283-2539

Description	Meter	Previous Meter Read	Current Meter Read	Usage	Itemized Charges	Total Charges
Last Payment of \$145.91 received on 06/02/20						
ELECTRIC						
Residential Electric	A0000	35029	35428	399		
Electric Base Charge					18.87	
Consumption Charge				399 kWh @ 0.0647	25.82	
Electric Subtotal						44.69
WATER						
Residential Water	00000000	5182	5230	48		
Water Base Charge					25.67	
Usage Charge				48 cgal @ 0.1940	9.31	
Water Subtotal						34.98
NON-METERED CHARGES						
Sanitary Sewer					50.13	
Surface Water Mgmt					10.25	
Capital Improvements					3.00	
Streetlights Fee					1.50	
Non-Metered Charges Subtotal						64.88
						Current Charges: 144.55
						Previous Balance: 145.91
						Adjustments: 0.00
						Payments Received: -145.91
						Balance Forward: 0.00
						Total Amount Due: 144.55

Account Information
Customer name, account number, billing date, bill due date, and amount due. Amount due reflects current and past due balances. Past due balances should be paid immediately.

Monthly Billing Details
This is the detail of service for your location. All meters, readings, usage, and itemized charges are shown in this area.

Non-Metered Charges
These charges do not require a meter reading every month.

Summary of Charges
Current charges, previous balance, any adjustments, payments received, and total amount due will be shown here.

Statement due date applies to current charges only. Any past due amount should be paid immediately.

To change your mailing address or phone number, check here & provide info on reverse side.

Return this portion with payment.



FOREST GROVE OREGON
CITY OF FOREST GROVE
1924 COUNCIL STREET
FOREST GROVE, OR 97116

Service Address: **1234 SOMEWHERE DR**
Account #: **000-000000-00**
Billing Date: **06/22/20**
Current Bill Due Date: **07/09/20**
Amount Due: **\$144.55**

Amount Enclosed \$

Please write account number on check.

SAMPLE CUSTOMER
1234 SOMEWHERE DR
FOREST GROVE, OR 97116-0326

CITY OF FOREST GROVE
PO BOX 326
FOREST GROVE OR 97116-0326

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